

## QUEST ADVENTURES OUTDOOR ADVENTURES

Name of individual / organizer

Address:   
  
  
 post code:

Age  d.o.b.  Contact no.

E-mail address.

Number attending activities :adults  under 16s  total

Activity's requested :

Preferred activity date  2nd date choice

### Fees

The balance of your activity fee is due 2 weeks before the start of your activity. In the meantime, please can you send your deposit (£10 per person) with this form.

The full fee for my activity is £

I am paying a deposit of £  for  persons totalling £

If more than 2 weeks to start of activity.

Full activity fee of £  for  persons totalling £

If less than 2 weeks to start of activity.

Cheques to be made payable to Quest Adventures Activities Ltd. Total £

We strongly recommend that you take out a personal insurance policy.

I agree to abide by the booking conditions. (terms and conditions on reverse)

Payment of deposit will automatically confirm your acceptance of all Quest Adventures booking conditions.

Signed \_\_\_\_\_ date \_\_\_\_\_

Please could you also sign the reverse of this booking form. Joining instructions and kit list sent on return of completed booking form. Thank you.

RETURN ADDRESS: Quest Adventures (Head Office) 49 New Road, Porthcawl, South Wales CF36 5DH Great Britain



# BOOKING TERMS AND CONDITIONS.

## 1. Fees.

To book your activity with Quest Adventures telephone the office to check the current cost and availability. At this point a provisional booking will be held for 10 days.

Places on an activity can only be reserved in writing. Provisional bookings do not hold firm until the required deposits and completed booking form have been received.

All places must be reserved by quest expeditions receiving a completed booking form and a deposit of £10.00 for all activities.

The balance of the fee is payable 2 weeks prior to commencement of the activity. In the event that the balance is not paid by due date quest expeditions will have the discretion to treat the booking as cancelled by the client and re-sell the activity place.

The whole activity fee is required to reserve a place for any booking made within 2 weeks of the commencement of the activity.

## 2. Cancellation by client.

All cancellations must be in writing.

In the event of cancellations for reasons other than illness or injury (medical certificate required) the following charges apply: -

More than 6 weeks prior to activity commencement	loss of deposit only.
Between 6 to 4 weeks prior to activity commencement	50% of activity fee.
Between 4 to 2 weeks prior to activity commencement	75% of activity fee.
Less than 2 weeks prior to activity commencement	full payment.

## 3. Cancellation by Quest Adventures.

Whilst every attempt is made to ensure that activities actually run, we reserve the right to vary or cancel any activity. If this should become necessary due to dangerous and / or unsuitable conditions. In the most unlikely event of cancellation by quest expeditions, monies will be refunded in full or an alternative activity date will be offered.

Quest Adventures shall notify the clients of cancellation not less than five days prior to the commencement of the activity where numbers as a result of client (s) cancellation failed to reach a workable minimum for the commencement of the activity.

In the event of cancellation clients will be offered the choice of the following options:-

Full refund of the activity fee paid; Another activity on a different date.

## 4. Safety.

All activity members must comply with safety regulations and instructions of Quest Adventures staff. Should an instructor find that an activity member/ s is being disruptive or jeopardizing the safety of others then that person / s will be asked to leave the activity.

Due to the nature of our activities we strongly recommend that you take out an insurance policy before you attend an activity.

### Booking form conditions.

I have had brought to my attention the terms and conditions relating to this booking, in particular, those concerning cancellation.

I understand that bookings are accepted on the understanding that Quest Adventures safety regulations are observed.

I accept that Quest Adventures are not under any liability whatsoever in respect of loss or damage to personal property, not caused by the negligence or default of Quest Adventures, its suppliers, its agents and employees whilst attending the activity.

I have had my attention drawn to the information about insurance cover in paragraph 4.2.

Signature \_\_\_\_\_

date \_\_\_\_\_